GOVERNMENT OF INDIA
SMALL SCALE INDUSTRIES
LOK SABHA

UNSTARRED QUESTION NO:2502
ANSWERED ON:31.07.2002
AMBUDSMAN
KAMBALAPADU E. KRISHNAMURTHY

Will the Minister of SMALL SCALE INDUSTRIES be pleased to state:

(a) whether the Government propose to set up a Ambudsman to provide sufficient credit facility to the Small Scale Industriesfrom various financial institutions;

(b) if so, the details thereof; and

(c) when it is likely to be set up?

Answer

THE MINISTER OF STATE (INDEPENDENT CHARGE) IN THE MINISTRY OF SMALL SCALE INDUSTRIES, MINISTER OI IN THE DEPARTMENT OF PERSONNEL AND TRAINING,DEPARTMENT OF PENSIONS AND PENSIONERS` WELFA THE MINISTRY OF PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS, MINISTER OF STATE IN THE MINISTRY PLANNING AND MINISTER OF STATE IN THE DEPARTMENTS OF ATOMIC ENERGY AND SPACE (SMT. VASUNDHARA RAJE)

(a) to (c): Perhaps the question refers to the Ombudsman Scheme. The Reserve Bank of India has already introduced the Banking Ombudsman Scheme in June, 1995, which has now been revised in June, 2002 enlarging the extent and scope of the authority and functions of Banking Ombudsman for redressal of grievances against deficiency in banking services concerning loans and advances and other specified matters. The Scheme covers small enterprises also.